

Customer information clause

1. **OASIS DIAGNOSTICS spółka akcyjna** with its registered office in Konstanyńów Łódzki, ul. generała Mariana Langiewicza 54, 95-050 Konstanyńów Łódzki, entered in the register of entrepreneurs kept by the District Court for Łódź Śródmieście in Łódź, XX Economic Division of the National Court Register, under KRS no.: 0000714713, NIP: 7312059969, REGON: 369336270, share capital: PLN 154,461.00 (fully paid up), e-mail address: contact@oasis-diagnostics.eu - is the Personal Data Controller (hereinafter referred to as the Controller) of its customers with whom it has concluded a sales contract or service contracts, hereinafter collectively referred to as the Customers.
The Controller has appointed a Data Protection Officer: Konrad Cioczek, e-mail address: privacy@oasis-diagnostics.eu
2. Customers' personal data are processed by the Controller in order to perform contracts and provide services arising from the legal relations between the Controller and the Customers. Provision of personal data is voluntary, but necessary for the conclusion and performance of contracts by the Controller with the Customers.
3. The Controller shall process personal data for the period necessary to achieve the purposes listed in point 2 above. Personal data may be processed for a longer period than indicated in the preceding sentence, where such a right or obligation imposed on the Controller arises from specific legal provisions or from the Controller's legitimate interest referred to in point 5(c) below (i.e. for the period of the statute of limitations for claims or the completion of relevant proceedings, if any, during the period of limitations).
4. The source of the processed personal data is the Customers. The Controller may also process the data of the employees of its Customers on the basis of provision, if the contract concluded with the Customer implies the necessity of acting through them.
5. The legal basis for the processing of the Customers' personal data is:
 - a) Article 6(1)(b) of the GDPR, i.e. the necessity for the performance of a contract concluded directly with the data subject between the Controller and the Customer or for taking action at the Customer's request prior to the conclusion of the contract, or
 - b) Article 6(1)(c) of the GDPR, i.e. necessity for the fulfilment of legal obligations incumbent on the Controller, or
 - c) Article 6(1)(f) GDPR, i.e. the Controller's legitimate interest in:
 - a. taking action prior to the conclusion of a contract to which an entity with legal personality or a commercial company or unincorporated entities to which legal personality is granted by law is a party in connection with the presentation of an offer and the conduct of negotiations for the conclusion of a contract.
 - b. the execution of a post-warranty service, in the event that the party is an entity with legal personality or commercial companies or unincorporated entities with statutory legal personality in connection with the submission of an offer and the conduct of contract negotiations.
 - c. to safeguard data held on servers and external disks and to carry out backups of such data
 - d. the establishment, assertion or defence of claims until they have become time-barred or until the completion of the relevant proceedings, if any
- d) Article 6(1)(a) of the GDPR, i.e. the Client's consent to the processing of personal data for specific purposes where other legal grounds for the processing of personal data do not apply, including participation in a testing programme for equipment offered by the Controller.
6. Customers' personal data is transferred to a third country, which is Switzerland (in connection with the use of cloud services), however this is a country that meets the appropriate level of protection for personal data transferred from the EU, in accordance with a decision of the European Commission.
7. The Controller may provide personal data to third parties without the consent of the data subject, in particular to public law entities, i.e. authorities and administration bodies (e.g. tax authorities, law enforcement bodies and other entities authorised under generally applicable laws, such as ZUS or the Tax Office). The controller makes personal data available to third parties for the purposes of debt recovery proceedings conducted by a law firm cooperating with the Controller.
8. Personal data may be entrusted for processing to Data Processors on behalf of the Controller. The Controller entrusts Customers' personal data to:
 - a) IT companies providing hosting services and dealing with the operation of the Controller's computer systems,
 - b) companies providing other services which are necessary for the Controller's current operations.
9. The Customers' personal data are not subject to profiling.
10. The customers have the right to:
 - (a) to be informed of the processing of their personal data,
 - (b) to access their personal data,
 - (c) to correct, complete, update, rectify their personal data,
 - (d) erasure of the data (right to be forgotten),
 - (e) restriction of processing,
 - (f) data portability,
 - (g) to object to the processing of personal data,
 - (h) in the case of the legal basis referred to in point. 5(d) above, the right to withdraw consent at any time without affecting the lawfulness of the processing carried out on the basis of consent before its withdrawal,
 - (i) not to be subject to profiling,
 - (j) to lodge a complaint with a supervisory authority (i.e. the President of the Office for Personal Data Protection), taking into account the rules of use and exercise of these rights under the provisions of the GDPR.
11. Any enquiries, requests and complaints regarding the controller's processing of personal data should be addressed to the e-mail address: privacy@oasis-diagnostics.eu or in writing to:
ul. Generała Mariana Langiewicza 54
95-050 Konstanyńów Łódzki